



Mizuho Bank Ltd. Milan Branch

Solutions adopted for COVID 19 emergency

Due to the recent global Coronavirus outbreak, we have been experiencing unprecedented challenging situations.

Our Bank has carried out all efforts in order to prosecute so far its business activity in the interest of all clients, notwithstanding the severe restrictions caused by the compliance with the extraordinary limitations provided by the law and the goal to preserve safety and health of all employees and clients.

Thus, we would like to inform you that during this challenging time our employees are currently working remotely trying to serve, with the usual utmost quality, the needs of all our valued customers.

We hope you may appreciate that this measure is taken in the interest of all parties and is aimed at reassuring and reinforcing the quality of services under this critical and difficult circumstance, while we also acknowledge the importance of our role as a bank to support customers' daily operations.

We would like to ask for your understanding that under this unprecedented situation, potential delays in responding to the customers' request may occur. Therefore, in order to minimize the risk of any negative impact on the daily operations of your company which might be caused by the above mentioned potential delays, we are kindly asking you to directly contact your Relationship Manager with an appropriate notice period, in order to assess the prosecution of the ordinary business operations and discuss any new transactional and/or financial need of your company in due course. This includes the possibility to inform and instruct the Bank in advance in relation to potential transactions and operations which may be relevant or not ordinary in respect of the usual business operations of your company with the Bank.

For any clarifications you may need, please do not hesitate to contact your Relationship Manager by email or phone.

Thank you for your understanding.

Yours sincerely,

Mizuho Bank, Ltd. - Milan Branch